

You can get this information in other languages or formats, such as large print or audio.

ATTENTION: For free interpreter services, call 1-877-912-8880 (TTY: 1-866-565-8576).

Español (Spanish)

ATENCIÓN: Para servicios gratuitos de interprete, llame al 1-877-912-8880 (Número de TTY: 1-866-565-8576).

Polski (Polish) **UWAGA:** Po bezpłatne ustne usługi tłumaczeniowe, zadzwoń 1-877-912-8880 (TTY: 1-866-565-8576).

The Illinois Department of Healthcare and Family Services complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.



Illinois Client Enrollment Services

How to Enroll in a Health Plan



What is the Medicare-Medicaid Alignment Initiative?

The Medicare-Medicaid Alignment Initiative (MMAI) is a program for adults who are enrolled in both Medicare and Medicaid.

The MMAI program brings together all your Medicare and Medicaid benefits into one health plan.

When you enroll, you will choose a primary care provider (PCP) and a health plan to cover all your healthcare.

Enroll!

Call **1-877-912-8880** (TTY 1-866-565-8576). The call is free.

You can get information on all of your health plan choices and help choosing a PCP and plan.

Questions?

Visit **EnrollHFS.Illinois.gov** or call **1-877-912-8880** (TTY 1-866-565-8576) Monday to Friday from 8 a.m. to 6 p.m. The call is free!

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Tenemos información en español. Servicio de intérpretes gratis! Llame al 1-877-912-8880.



What happens if I don't choose a health plan?

The deadline for choosing a plan and PCP is listed in the enrollment letter that came with this brochure. If you don't choose a health plan by that date, a plan and PCP will be chosen for you. The health plan and PCP you will be enrolled with are listed in your letter. It is better if you choose because you know your healthcare needs best!

If you do not want to be in the MMAI program, you can choose not to enroll (opt out) by calling us at **1-877-912-8880** (TTY 1-866-565-8576). The call is free.

If you live in a long term care facility or get home and community based waiver services, you must enroll in a health plan for these Medicaid benefits if you are not enrolled in an MMAI plan.



Here's how to enroll:

1. Choose a PCP

You will choose a doctor or clinic to be your PCP. Your PCP will keep all your records, take care of you when you're sick, and help you manage diseases and medical conditions.

Your PCP will also answer your questions, give you information to help you stay healthy, and make referrals when you need a specialist.

To help you choose a PCP and health plan, think about your answers to these questions:

- Do you want to keep your doctor or clinic, or do you want a new doctor or clinic?
- Does the health plan have the doctors, hospitals, and specialists you use?
- What extra services does the health plan have?

2. Choose a health plan

When you enroll (become a member) in the Medicare-Medicaid Alignment Initiative, you will also choose a health plan.

All health plans have:

- A choice of doctors, specialists and hospitals
- A team of providers and care coordinators who will help you reach your health goals
- The benefits you get now, plus extra services

If you have questions about Medicare, call **1-800-MEDICARE** (1-800-633-4227) 24 hours a day, 7 days a week.

TTY users should call 1-877-486-2048. The call is free!

Or visit **Medicare.gov**.

3. Enroll!

Call us at 1-877-912-8880

(TTY 1-866-565-8576). The call is free. After you enroll, your health plan will send you a welcome packet in the mail.

What happens after I enroll?

Once you enroll in a health plan, you will receive a health plan member handbook and a member ID card. Look for them in the mail. You will work with your health plan to get the healthcare services you need. To learn more, call your health plan's member services number on your member ID card or in your member handbook.

The Medicare-Medicaid Alignment Initiative is for seniors and persons with disabilities who are enrolled in both Medicare and Medicaid.

This program covers all your Medicare and Medicaid benefits, including prescription drug benefits and Medicare Part D.

Who cannot enroll?

These are some reasons why you would not be able to enroll in a health plan:

- You are 20 years old or younger
- You are getting some, but not all benefits from Medicare or Medicaid
- You are in the Spenddown Program
- You are getting temporary medical benefits
- You get Medicaid because you need treatment for breast or cervical cancer
- You already have private insurance that pays for hospital and doctor visits

Need help?

Visit **EnrollHFS.Illinois.gov** or call **1-877-912-8880** (TTY 1-866-565-8576) Monday to Friday from 8 a.m. to 6 p.m. The call is free!

We can help you:

- Learn more about the Medicare-Medicaid Alignment Initiative
- Choose a health plan or primary care provider (PCP)
- Find out if your doctor works with one of the health plans
- See if you can change your health plan