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JANE Q. PUBLIC  
123 Main Street  
Anytown, IL 60601-0001



January 1, 2021

Dear Jane Q. Public:

**Your yearly HealthChoice Illinois open enrollment period is here!**

Your open enrollment period is the one time each year when you can change your HealthChoice Illinois health plan.

**If you want to keep your current health plan**

The HealthChoice Illinois plan below is the enrollment on file at the time of this letter.

**Jane Q. Public** ID #: **123456789** **Plan A**

**John Q. Public** ID #: **123456789** **Plan A**

You do not have to call us to stay with your current health plan.

**If you want to change your HealthChoice Illinois plan, you must choose before March 30, 2021.**

There are two ways to change your HealthChoice Illinois plan:

- Go to **EnrollHFS.Illinois.gov** and select "Enroll," **or**
- Call us at **1-877-912-8880** (TTY: 1-866-565-8576). Call Monday to Friday 8 a.m. to 6 p.m. The call is free.

*More on the back »*

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**Questions?** Visit **EnrollHFS.Illinois.gov** or call **1-877-912-8880**  
(TTY: 1-866-565-8576). The call is free!

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You can get this information in other languages or formats, such as large print or audio.

You can choose from these health plans:

HealthChoice Illinois health plans	Toll-free number
Plan A	XXX-XXX-XXXX
Plan B	XXX-XXX-XXXX
Plan C	XXX-XXX-XXXX
Plan D	XXX-XXX-XXXX
Plan E	XXX-XXX-XXXX

The health plans you can choose from may have changed since this letter was mailed. To see an updated list of your plan choices and learn more about the health plans, go to **EnrollHFS.Illinois.gov**. Select "Compare Plans." Then select your county and scroll down. To learn more about a specific health plan, call the health plan's toll-free number. All calls are free.

For help choosing a plan, read the *HealthChoice Illinois Plan Report Card* that came with this letter. Be sure to read the enrollment tips on the back under *Choosing a HealthChoice Illinois Plan*.

### **If you change your HealthChoice Illinois plan**

If you choose a different HealthChoice Illinois plan, your new plan will send you a welcome packet in the mail. The packet will include your new member ID card and a member handbook. You will use your member ID card to get healthcare services beginning on the start date of your new plan. If you have questions, call your health plan's Member Services number found on your member ID card.

You will stay in your new health plan until your next annual open enrollment period.

**Remember, if you would like to change your health plan, you must do so before March 30, 2021 or you will stay in the plan you are in now until your open enrollment period next year.**

**You do not have to call us to stay with your current health plan!**

Thank you,  
Illinois Client Enrollment Services