



Elizabeth Smith  
1234 N. Main St.  
Melrose Park, IL 60160

March 1, 2017

Dear Elizabeth Smith:

**Important: You are being enrolled in the Medicare-Medicaid Alignment Initiative (MMAI)!**

To help your Medicare and Illinois Medicaid benefits work better for you, we are enrolling you in an MMAI health plan. With MMAI, you get all your Medicare and Medicaid benefits in one plan.

**Your new coverage starts June 1, 2017.**

Your MMAI plan will cover your Medicare, Medicaid and prescription drug benefits, including Medicare Part D. Your plan will also coordinate all your health care and long term services and supports. These include primary care, mental health care, hospital care and specialty care. Most MMAI plans also offer extra benefits, such as more dental care and lower prescription co-pays.

**If you want to choose your MMAI plan, you must choose by May 31, 2017.**

These are the health plans you can choose from:

- Aetna Better Health Premier Plan
- Blue Cross Community MMAI
- Humana Health Plan, Inc.
- IlliniCare Health Plan
- Meridian Complete

**If you don't choose by May 31, 2017, we will choose this plan and Primary Care Provider (PCP) for you:**

Health plan	PCP	PCP location
Aetna Better Health Premier Plan 1-866-600-2139	Shaw, Charles 1-773-581-1500	6187 Archer Ave Ste 103 Chicago, IL 60638

*More on the back »*

**Questions?** Visit [www.EnrollHFS.Illinois.gov](http://www.EnrollHFS.Illinois.gov) or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free!

You can get this information in other languages or formats, such as large print or audio.

**SAMPLE**

If you don't want the health plan and PCP we choose for you, you can choose a different plan and PCP. You can also choose to keep your Medicare and Medicaid the way it is now. It is better if you choose, because you know your healthcare needs best. For help choosing a health plan and PCP, read *Tips to Help You Choose* and *Your Health Plan Choices* that came with this letter.

### **What happens next:**

You will keep getting your prescription drug benefits from your current Part D or Medicare Advantage plan until your new coverage through Aetna Better Health Premier Plan starts. You will not lose your prescription drug benefits at any time. You will get a letter from your current Part D or Medicare Advantage plan. It will tell you that your prescription drug benefits through their plan will be ending right before your new coverage starts.

After your new coverage starts, you must get your care through providers who work with your MMAI plan. Your MMAI plan will send you an enrollment packet and a new member identification card. Your new ID card will replace the cards you use now.

If you need help getting services or prescriptions after your new coverage starts, call your MMAI plan. Your MMAI plan has care coordinators to help you manage all of your health care needs.

### **What to do now:**

- If you want to enroll in **Aetna Better Health Premier Plan** with **Charles Shaw**, you don't need to do anything. We will automatically enroll you.
- If you want to choose a different MMAI plan or keep your care the way it is now, call Client Enrollment Services at **1-877-912-8880** (TTY: 1-866-565-8576), Monday to Friday 8 a.m. to 7 p.m. The call is free.
- If you have questions about Medicare, call 1-800-MEDICARE (1-800-633-4227), 24 hours a day, 7 days a week. TTY users should call 1-877-486-2048. The call is free.

Remember, you will have the right to opt out of MMAI and return to original Medicare at any time. Call Client Enrollment Services at **1-877-912-8880** (TTY: 1-866-565-8576), Monday to Friday 8 a.m. to 7 p.m. The call is free.

**If you want to keep your care the way it is now, you must cancel the MMAI plan before May 31, 2017.**

Once enrolled, you can opt out of the MMAI program at any time. You will go back to getting your health care and drug coverage services from Medicaid and original Medicare with prescription drug coverage.

## Questions?

For questions about your healthcare rights or help with health plan complaints, you can talk to a Home Care Ombudsman. Also, for questions about your Medicare choices, call your State Health Insurance Program (SHIP). To talk to an Ombudsman or SHIP, call the Senior HelpLine at **1-800-252-8966** (TTY: 1-888-206-1327), Monday through Friday from 8:30 a.m. to 5 p.m.

Thank you,

Illinois Client Enrollment Services