



[HH\_NAME]  
[ADDRESS\_LINE2]  
[ADDRESS\_LINE 1]  
[CITY], [STATE] [ZIPCODE]-[ZIP4]  
[POSTAL BARCODE]

[LETTER\_DATE]

Dear [HOC\_NAME]:

### **Welcome to HealthChoice Illinois — your way to quality Medicaid care!**

Most people who receive long term care or waiver services with an Illinois Department of Healthcare and Family Services (HFS) medical card must enroll in (join) a health plan in the HealthChoice Illinois Program. HealthChoice Illinois is the expanded Medicaid managed care program now in all counties statewide.

A health plan (like an insurance plan) is the group of doctors, hospitals and other providers who work together to give you the healthcare you need. You must use providers of long term care and waiver services that are in your health plan's network. If you have providers you want to continue using, check to see what health plans they accept.

### **You have two programs to choose from**

You must enroll (become a member) in one of these two programs:

- The HealthChoice Illinois program, **or**
- The Medicare-Medicaid Alignment program (MMAI)

Please read everything that came with this letter to choose the best program for you.

### **Choose a HealthChoice Illinois health plan before [DATE]**

You must choose a health plan in **HealthChoice Illinois** if you are an adult who:

- Lives in a long term care facility (nursing home) or receives waiver services, **and**
- Has both Medicare and Medicaid

*More on the back »*

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**Questions?** Visit [www.EnrollHFS.Illinois.gov](http://www.EnrollHFS.Illinois.gov) or call **1-877-912-8880**  
(TTY: 1-866-565-8576). The call is free!

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You can get this information in other languages or formats, such as large print or audio.

Your new health plan will cover all the long term care or waiver services you get now. The plan you choose will cover the waiver services you get at home, such as personal assistant, homemaker, adult day care or a home emergency response system. All health plans have care coordination to manage your healthcare and long term services and supports. You will keep getting all of your Medicare benefits the way you do now. You will stay in the Medicare prescription drug plan you are in now.

To enroll, you must choose a health plan for this person:

**[ENROLLEE\_1]**      Date of birth: **[EN1\_DOB]**      ID #: **[EN1\_RIN]**

The HealthChoice Illinois health plans you can choose from are:

- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]

For help choosing, read *Your Health Plan Choices*, the *HealthChoice Illinois Plan Report Card*, and *Choosing a HealthChoice Illinois Plan* (on the back of the Report Card) that came with this letter.

You must choose a health plan and PCP before **[DATE]**. If you do not choose before **[DATE]**, you will automatically be assigned to this health plan:

**[ENROLLEE\_1]**      ID #: **[EN1\_RIN]**      **[PLAN\_NAME]**      **[PLAN\_PHONE]**

**Remember, if you do not choose a health plan by [respondByDate], you will be automatically enrolled with a health plan.**

### **To choose a health plan**

Call us at **1-877-912-8880** (TTY 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free!

### **After you enroll**

After you enroll, your health plan will mail you a Welcome Packet and ID card. You will use your member ID card to get healthcare services. The member handbook has helpful information on co-pays, extra benefits and more. If you have questions, call your health plan's member services number on your member ID card and in the member handbook.

### **If you want to change your health plan after you enroll**

You can change your HealthChoice Illinois health plan anytime in the first 90 days. After that, you cannot change your health plan for one year. Once each year, you can change your health plan during the time called "open enrollment."

You can also choose to join the **Medicare-Medicaid Alignment** program at any time. You do **not** need to wait for your HealthChoice Illinois open enrollment period to join. You can read more about this program below.

## The Medicare-Medicaid Alignment (MMAI) program

You can choose the Medicare-Medicaid Alignment program instead of the Medicaid Managed Long Term Services and Supports program. The MMAI program is for adults who have both Medicare and Medicaid.

The MMAI program brings together all of your Medicare, Medicaid and prescription drug benefits into one health plan. Most health plans also offer extra benefits such as more dental care and lower prescription co-pays. All health plans have care coordination to manage all of your healthcare and long term services and supports. To enroll in the MMAI program, you must choose a health plan and a primary care provider (PCP).

The MMAI health plans you can choose from are:

- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]
- [PLAN\_NAME]

As someone who receives long term care or waiver services, if you do not enroll in the MMAI program, you **must** enroll in the HealthChoice Illinois program.

You can enroll in the MMAI program at any time. To enroll, call us at **1-877-912-8880** (TTY 1-866-565-8676). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free!

Thank you,

Illinois Client Enrollment Services

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