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 JANE Q. PUBLIC  
 123 MAIN STREET  
 ANYTOWN, IL 60601-0001



June 1, 2022

Dear Jane Q. Public:

**Welcome to HealthChoice Illinois — your way to quality Medicaid care!**

HealthChoice Illinois is your way to make smart Medicaid choices. As a Department of Children and Family Services (DCFS) former youth in care or a child of a youth in care, you are now able to decide which HealthChoice Illinois managed care plan is best for you.

In HealthChoice Illinois, you must be enrolled in a health plan and have a primary care provider (PCP). A health plan is the group of doctors, hospitals and other providers who work together to give you the healthcare and care coordination you need. You must use doctors in your health plan's network.

**Choose the HealthChoice Illinois health plan that's best for you**

At the time of this letter, you are enrolled in this health plan:

**Jane Q. Public** ID#: **123456789** **Plan A**

You have the option to change your health plan by **July 18, 2022**. If you want to stay in your current plan, you do not need to do anything!

You can choose from these health plans:

HealthChoice Illinois health plans	Toll-free number
Plan A	XXX-XXX-XXXX
Plan B	XXX-XXX-XXXX
Plan C	XXX-XXX-XXXX
Plan D	XXX-XXX-XXXX
Plan E	XXX-XXX-XXXX
Plan F	XXX-XXX-XXXX

**Questions?** Visit [EnrollHFS.Illinois.gov](http://EnrollHFS.Illinois.gov) or call **1-877-912-8880**  
 (TTY: 1-866-565-8576). The call is free!

*More on the back »*

You can get this information in other languages or formats, such as large print or audio.

The health plans you can choose from may have changed since we mailed this letter.

For a current list of health plans, go to **EnrollHFS.Illinois.gov**. Select “Choose” and “Compare Plans.” Then select HealthChoice Illinois and your county, check “I am a Former Youth in Care,” and scroll down. To learn more about a specific health plan, call the health plan’s toll-free number. All calls are free.

For information about the plans, read *Your HealthChoice Illinois Plan Choices*, the *HealthChoice Illinois Plan Report Card*, and *Choosing a HealthChoice Illinois Plan* (on the back of the report card) that came with this letter. The YouthCare health plan is not included on the *HealthChoice Illinois Plan Report Card* because it offers services only to DCFS former youth in care and children of youth in care.

### **To enroll in a health plan**

After you choose a health plan, there are two ways to enroll:

- Go to **EnrollHFS.Illinois.gov** and select “Enroll,” **or**
- Call Client Enrollment Services at **1-877-912-8880** (TTY: 1-866-565-8576). Call Monday to Friday, 8 a.m. to 6 p.m. The call is free.

**You know your health needs best, so go online or call us today to enroll!**

### **After you change your health plan**

If you choose a different HealthChoice Illinois plan, your new plan will send you a welcome packet and ID card. You will use your member ID card to get healthcare services. If you have questions, call your health plan’s member services number. This number is on your member ID card and in the member handbook.

You can change your HealthChoice Illinois plan **one time** in the first 90 days after your enrollment start date. After that you may only change your health plan one time each year during “open enrollment.”

To change your health plan, call us at **1-877-912-8880** (TTY: 1-866-565-8576). Or go to **EnrollHFS.Illinois.gov**.

To choose a different PCP, contact your health plan after your enrollment starts.

Remember, if you want to stay in your current plan, you do not need to do anything! If you want to change your plan, you must do so by **July 18, 2022**.

Thank you,  
Illinois Client Enrollment Services