



Tips to Help You Choose

Need help choosing a health plan or PCP?

You must choose one of these health plans: [Harmony Health Plan], [Meridian Health Plan], and [Molina Healthcare], and choose a doctor or clinic to be your Primary Care Provider (PCP).

TIP 1

Think about your answers to these questions:

- Do you know which doctor or clinic you would like to see for your healthcare?
Call the doctor or clinic to find out which health plans they have joined.
- Does the health plan your PCP has joined have the hospitals and specialists you use?
- What extra services does the health plan have?
- Do you need help finding a doctor or clinic?
- Do you need a doctor who speaks a certain language?
- Do you want to choose the same health plan and PCP for everyone in your family?
You can choose a different health plan and PCP for each person.

TIP 2

- Read ***Your Health Plan Choices*** to learn about the services you can get from each plan.
- Read ***How to Enroll in a Health Plan*** to learn how to enroll in (join) the health plan you choose.
- Before starting the enrollment process, fill in the blanks on the back of this form so you'll be ready.

TIP 3

Illinois Client Enrollment Services can help you find a health plan and PCP, or enroll. There are two ways to get help or enroll.

- **Go to www.EnrollHFS.Illinois.gov.**
 - To see what extra services the health plans have, click **“Compare Plans”**
 - To find a doctor or clinic near you, click **“Find Providers”**
 - To enroll, follow the ***Step-By-Step Help to Enroll Online*** on the back of this page.
- **Call Illinois Client Enrollment Services at 1-877-912-8880 (TTY 1-866-565-8576).**
 - The call is free.
 - Call Monday to Friday from 8 a.m. to 7 p.m. and Saturday from 9 a.m. to 3 p.m.

Questions? Visit www.EnrollHFS.Illinois.gov or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free!
You can get this information in other languages or formats, such as large print or audio. Tenemos información en español.
¡Servicio de intérpretes gratis! Llame al 1-877-912-8880.

Step-By-Step Help To Enroll Online

1. Go to www.enrollhfs.illinois.gov
2. To find a doctor, click **"Find Providers"**
3. To compare the services and extra benefits of the health plans, click **"Compare Plans"**
4. Before starting the enrollment process, fill in the blanks below so you'll be ready:

Doctor or Clinic Name	Doctor or Clinic Phone Number
Doctor or Clinic Address	
Your Name <i>(as it appears on your HFS medical card)</i>	Your Recipient ID Number <i>(9 digits)</i>
Your Social Security number	Your Date of Birth

5. To Enroll, go back to the home page and click **"Enroll"**
6. Click on **"Login Now"** and scroll down to **"Case Members Start Here"**
7. Type in your *first* name exactly how it appears on your medical card and Tab
8. Type in your *last* name exactly how it appears on your medical card and Tab
9. Complete at least two of the three remaining fields, date of birth, recipient ID number, or last 4 digits of your social security number and click **"Login"**
10. Click on the box next to the name of the case member you would like to enroll. You can enroll one case member at a time. Or if you are enrolling all case members with the same health plan and PCP, you can select all case members. Click on **"Choose a PCP"**.
11. If you know the doctor's name or phone number, click **"Yes"**. If not, click **"No"**.
12. If **"Yes"**, type in the doctor's last name. Scroll down and fill in one of the three location fields and click **"Search"**. [If the PCP you want is a clinic, click **"No"** because there is a place for clinic or group practice name on the next screen. If you enter a zip code, make sure you specify a distance also.]
13. If **"No"**, fill in as many of the other search criteria as possible. [To search by group practice/clinic name, scroll all the way down to the last question and enter clinic name.]
14. When the provider list comes up, and you see the doctor or clinic you want, click on **"Choose this PCP"**.
15. All the health plans you can pick from will appear on the screen. The health plans your PCP works with will have a **"Choose Plan"** button on the right side. After reviewing the services and extra benefits of the plans and picking one, click on **"Choose Plan"**.
16. You will then be asked to **"Confirm"** or **"Make Changes"** to your enrollment.
17. There are health assessment questions that you can answer that will help your PCP and health plan coordinate your care.

Questions? Visit www.EnrollHFS.Illinois.gov or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free! You can get this information in other languages or formats, such as large print or audio. Tenemos información en español. ¡Servicio de intérpretes gratis! Llame al 1-877-912-8880.